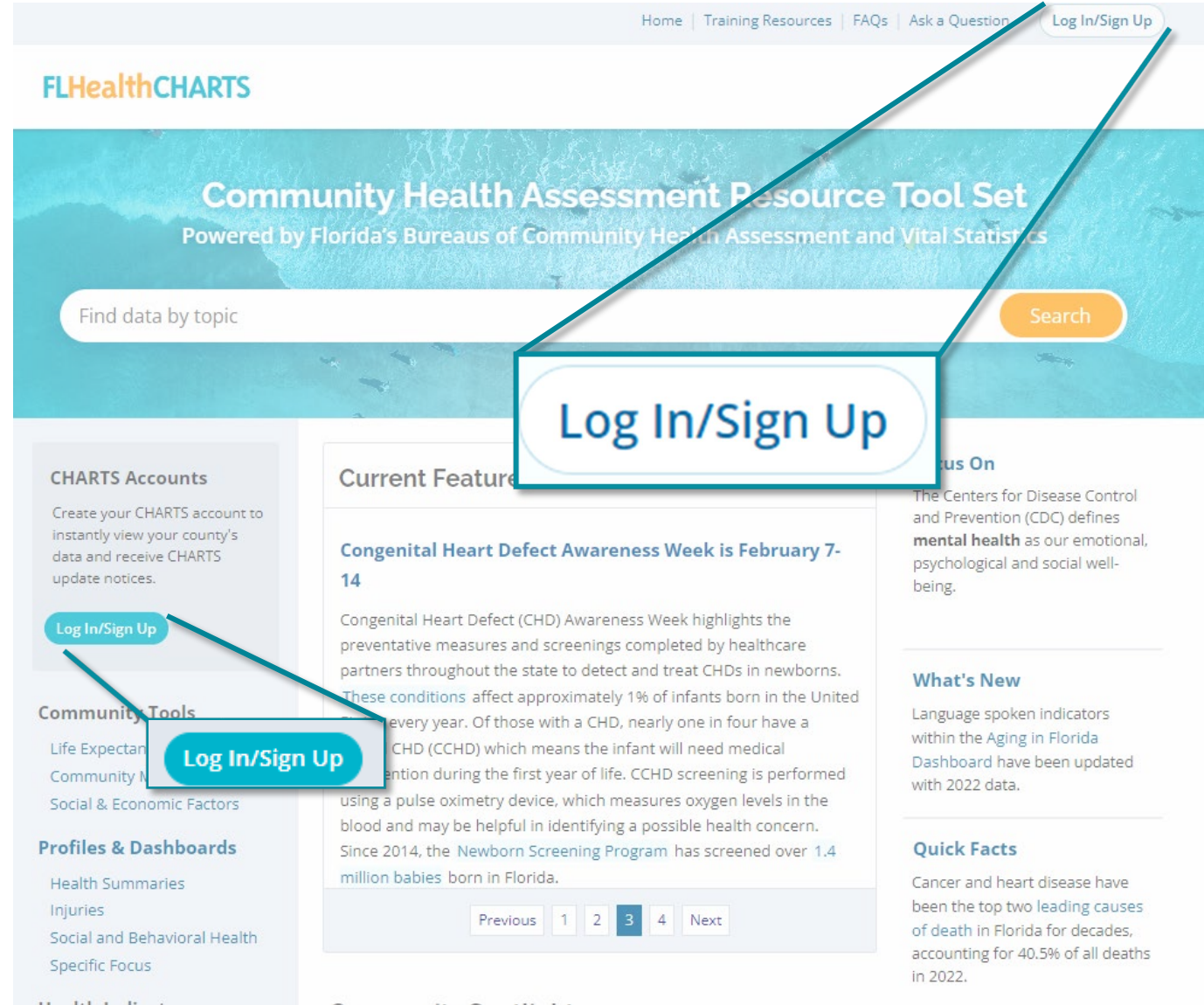


# Tutorial: FLHealthCHARTS Login



# Creating your CHARTS Account

Select the "Log In/Sign Up" link at the top of the page or on the left menu.



## Creating your CHARTS Account

If you do not already have an account, click the “Create your CHARTS Account” button.

**Log in to CHARTS Account**

Email

Password [Forgot password?](#)

**Log in**

— Don't have an account? Sign up below —

A CHARTS account allows you to set a default county to view data. Also, you may choose to receive emails about CHARTS updates.

**Create your CHARTS Account**

## Creating your CHARTS Account

Fill out the form on the “Create Your CHARTS Account” page.

Create Your CHARTS Account

First Name \*

Last Name \*

Email for CHARTS \*

Confirm Email \*

Password for CHARTS (must be at least 8 characters) \*

Confirm Password \*

Choose a preferred county \*

Check to subscribe for CHARTS updates

Already have an account? [Log in](#)

Your account information is not shared. It is only used to access the CHARTS web pages with your preferred county, create saved reports, and allow the CHARTS staff to send a monthly email about updates and changes to the site.

# Creating your CHARTS Account

Enter the verification code provided in the email message to confirm and complete your registration.

Check your email for [NoReply@flhealth.gov](mailto:NoReply@flhealth.gov)—if you don't see the verification message, check the clutter or junk folder for the message.

## CHARTS Account

[Home](#) > [Login](#)

- Thank you for creating a CHARTS account. We have sent you an email with verification code to confirm your email address. Enter the verification code below to confirm and complete your registration. This confirmation is required to log in to CHARTS and access your default county.

### CHARTS Account Email Verification

Verification Code

Submit

RE: CHARTS Support

**From:** NoReply@flhealth.gov [mailto:NoReply@flhealth.gov]

**Sent:** Thursday, March 1, 2018 10:22 AM

**To:** Doe, John <John.Doe@flhealth.gov>

**Subject:** CHARTS Support

Dear John,

Thank you for creating a CHARTS account. Use this verification code to confirm your email address.

Verification Code: 3417941

Thank you,

Your CHARTS Team,  
Florida Department of Health

## Using Your CHARTS Account

1. Enter your email address
2. Enter your password
3. Click “Log in”

If you forgot your password, click “Forgot password?”

You will quickly receive an email with your password.

**Log in to CHARTS Account**

Email

Password [Forgot password?](#)

**Log in**

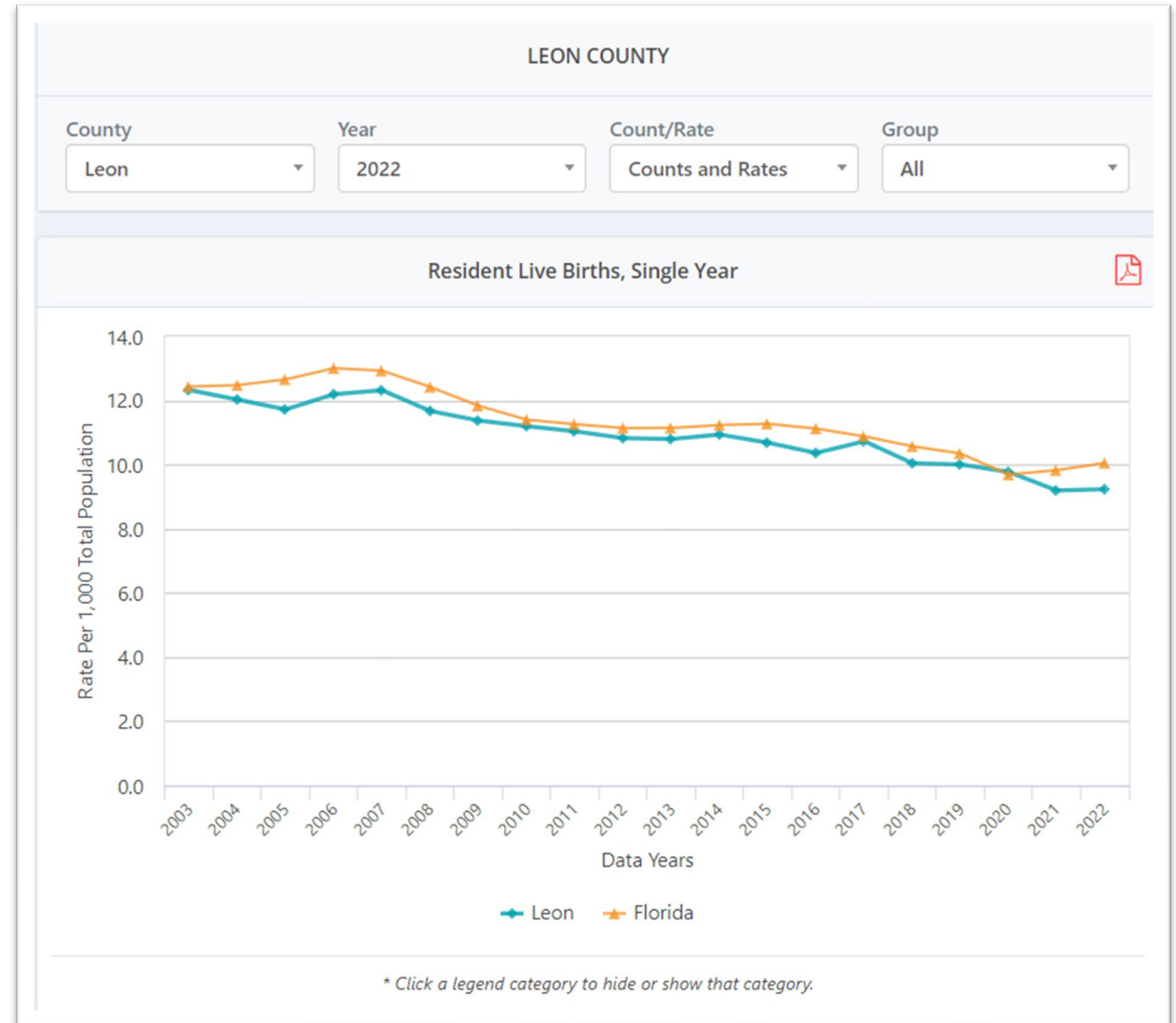
— Don't have an account? Sign up below —

A CHARTS account allows you to set a default county to view data. Also, you may choose to receive emails about CHARTS updates.

**Create your CHARTS Account**

## Using Your CHARTS Account

Once logged in, the profiles, dashboards, and indicator pages will open to the county you selected in your preferences; in this instance, Leon County.



## Changing Your Preferences

1. While logged into CHARTS, click the settings icon
2. Click “Change Preferences”
3. Select your preferred county from the dropdown box
4. Subscribe or unsubscribe for CHARTS email updates using the checkbox
5. Click the “Save Changes” button

### Change Preferences

First Name

Last Name

Your preferred county

Check the box to subscribe or uncheck the box to unsubscribe from CHARTS email communications. If you need further assistance, click [here](#) to contact us.



## Changing Your Email Address

1. Click the Settings icon
2. Click “Change Email”
3. Enter your new email address
4. Enter your new email address again to confirm
5. Click the “Update Email” button

### Change Email

Your Existing Email

John.Doe@flhealth.gov

Note: When updating your email address, we will send an email to your new address. You will need to follow the instructions in the email to confirm your new address. Without this confirmation, you will not be able to log in to CHARTS.

Your New Email

Confirm Email

Update Email

Back

## Changing Your Password

1. Click the Settings icon
2. Click “Change Password”
3. Enter your current password and your new password
4. Enter your new password again to confirm it
5. Click the “Update Password” button

### Change Password

Your Current CHARTS Password

New Password for CHARTS (must be at least 8 characters) \*

Confirm New Password \*

[Update Password](#) [Back](#)

## Get Help

“Ask A Question” is at the top of the page.

Anyone can send us a question; you don’t need to be a registered user! Just click “Ask a Question.”

We’ll answer your question as soon as possible!

Home | Site Search | CHARTS Tutorials | Ask a Question | Welcome John

CHARTS - Ask a Question

Home > Ask a Question

Note: If you have a medical condition requiring treatment, or questions about health insurance or prescription drugs, please contact your primary care physician.

Ask FLHealthCHARTS **Ask a Question**

Email\*:  
John.Doe@flhealth.gov

Comments\*:  
How do I use the FLHealthCHARTS login?

The CHARTS team responds to questions/comments within 1 business day. If you have not received a response within 2 business days, please send your question/comment again and include a phone number in the comments field.

I'm not a robot reCAPTCHA  
Privacy · Terms

\*-required fields.

Submit